

Data-Centric Socio-Informatics For Evidence-Based Public Policymaking

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National Institute of Informatics



(Holding screen of Edo, National Museum of Japanese History)



Research and Development

Principles of Informatics Inter-university Research Institute Corporation ROIS **Research Organization of Information Information Systems Architecture Science** NII **Digital Content and National Institute of Informatics Media Sciences Research Division Information and Society** Strategic Research • R&D Center for Academic Information Infrastructure • Gakunin Academic Authentication Federations •TRIC Trans-disciplinary Research Integration Center Data-Centric Socio-Informatics Research Project •Dr. Ichifuji, Dr. Wohlgemuth, Dr. Huda, Dr. Lei, Dr. Suzuki, Dr. Takahashi



Three collaborations

- Horizontal Collaboration within ICT Field
 - ➤ Mobile Life-log Commerce, Green ICT, ICT Governance, e-Government,
- Vertical Collaboration with another R&D Fields
 - ITS(Intelligent Transportation System), Smart Grid, e- Healthcare,
- Global Collaborations
 - Universities, Research Institutes, ICT industries, Academic Infrastructure,



Global collaborations





National Identity Management



http://www.internet2.edu/pubs/national federations.pdf

NATIONAL IDENTITY MANAGEMENT FEDERATIONS

ted Kingdom (UK Access Fed.)

Unite States (InCommon)



ary (IDEM)

Japan (学認 / Gakunin)

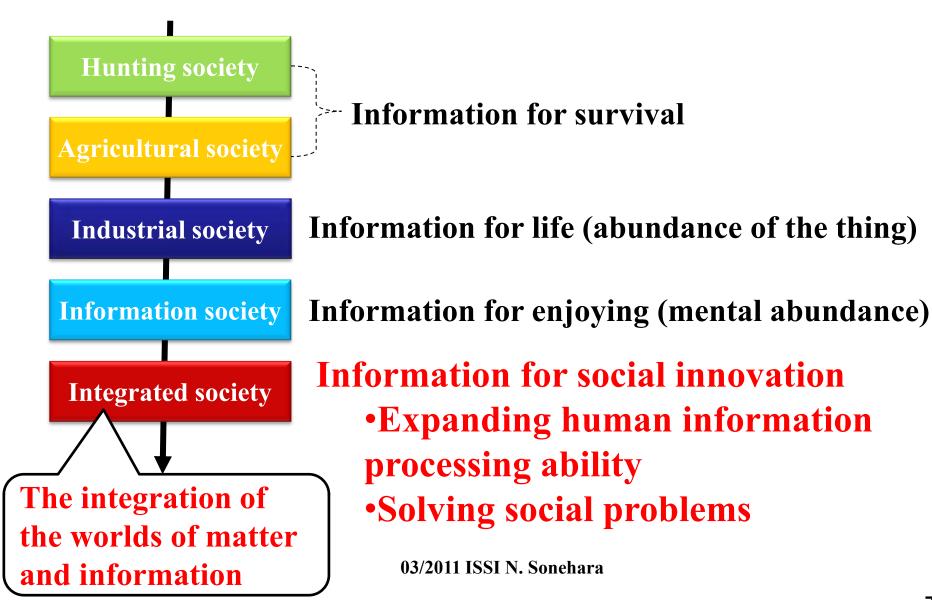
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Gakunin

22Sep2010



The Integrated Society?





The Integrated Society in the petabyte era

The next Google, What will happen in the next 10 years? Nature 455, 8-9 (2008)

The integration of the worlds of matter and information, whether it be by the blurring of boundaries between online and real environments,....







Information Circulation

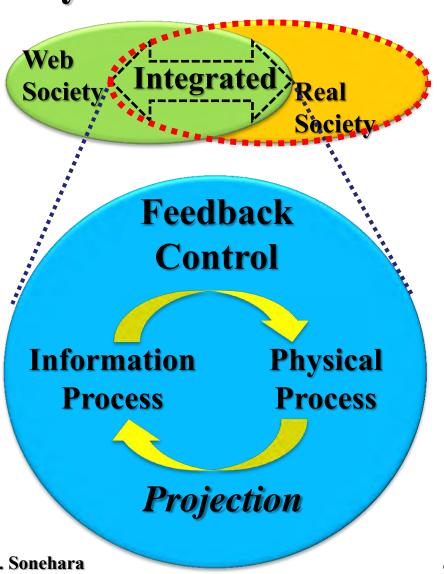
Between Cyber and Physical Worlds

Sensor Network

➤ All information devices and sensors are connected to the network.

Ubiquitous

➤ Information becomes digitalized and circulated, which enables everyone to access it anytime, anywhere.





Social System Design

Evidence-Based Public Policy and Decision Making

Minimizing *risk* (danger, anxiety)

ICT

Human Society

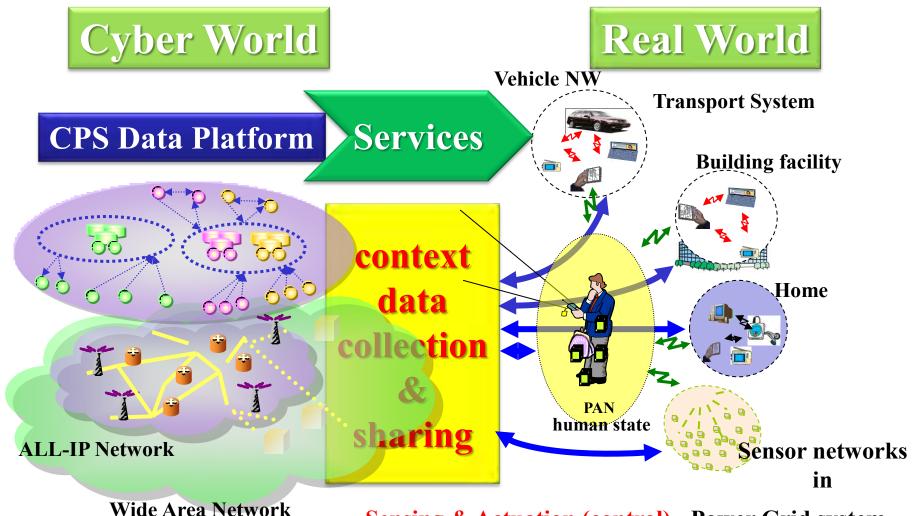
Minimizing *risk* (inconvenient, dissatisfaction)

Maximizing merit (Convenience, Safety, Resilience)

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CPS Data Platform



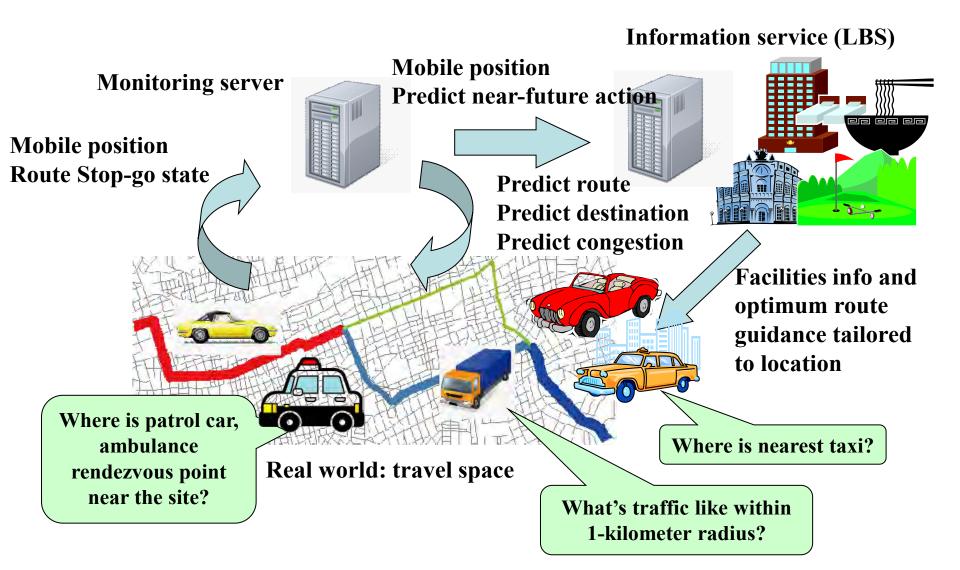
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Sensing & Actuation (control)

Power Grid system, Environment monitor, Agriculture, etc.



Ex.) Space-time data mining(Prof. Ohsawa)

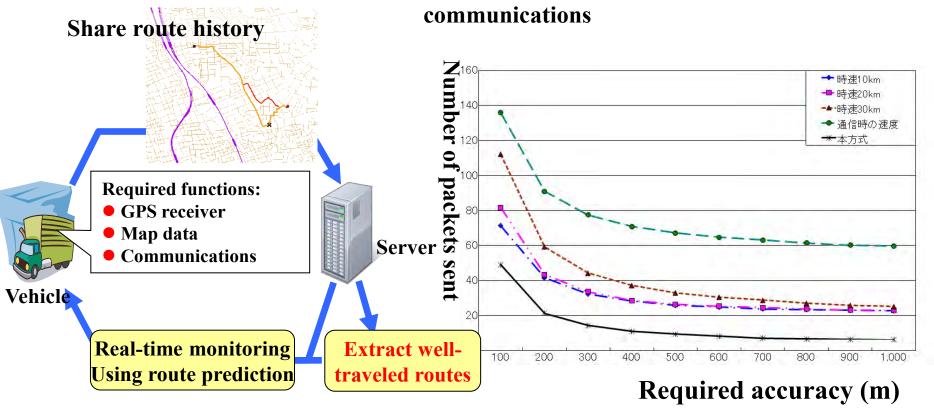




Experimental Results

Real-time monitoring based on shared vehicle route history

- Proposed scheme involves ¼ to ½ the communication costs
- Route prediction is highly accurate
- As accuracy requirements are reduced, prediction updates are less frequent which reduces communications





ICT Risk

The number of billing fraud occurred in Japan in 2008 was 20,481, and approximate total financial damage was about 27.6 billion yen.

Number of incidents and total financial damage of billing fraud

(December, 2008)	Number of incidents	Approximate total financial damage B¥
Billing fraud	20,481	27.6
(Sub items)		
"Ore-Ore fraud" ("It's me" fraud)	7,615	15.5
Fictitious claims	3,253	3.6
Loan-guarantee fraud	5,074	3.7
Repayment money fraud	4,539	4.7



Existence period of Web sites

The phishing sites lives only for four days on an average in fiscal year 2007.

Time of Investigation	Average length of existence (day)	The number of newly generated sites(per month)
2004.Oct.	6.4	1,142
2005.Oct.	5.3	7,197
2006.May	5	11,976
2007.July	4	28,151

Source: The investigation of Anti-Phishing Working Group (2007)



Existence period of the ID

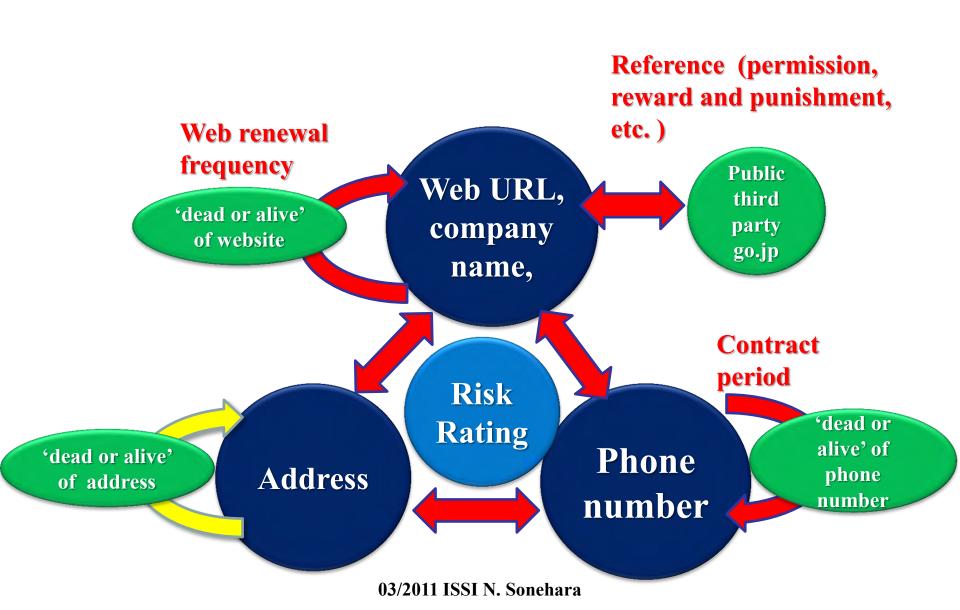
- The continuous existence period of the telephone numbers of the fictitious companies used in 188 cases.
- 91% of the black listed telephone numbers were acquired within half a year, which means that these telephone numbers were obtained just before the Internet fraud occurred.
- The continuous existence period of phone numbers are effective for the risk evaluation of EC Web sites.

Phone number ID related to phishing and net fraud				
Recent contract ID	One month available ID in six months	Less than one month available ID	Normal line ID (valid ID more than 12 months)	
10	80	81	17	

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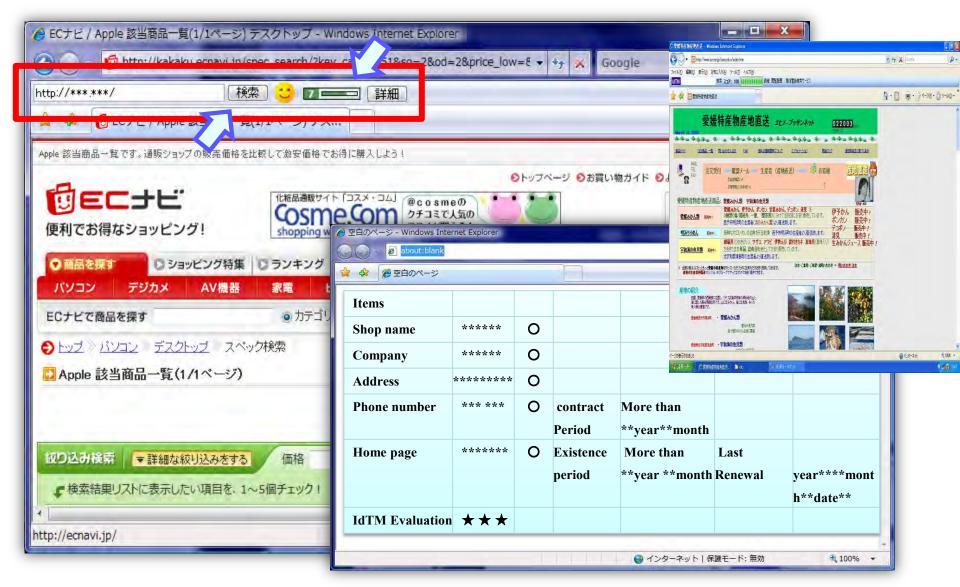


ID continuity risk rating model





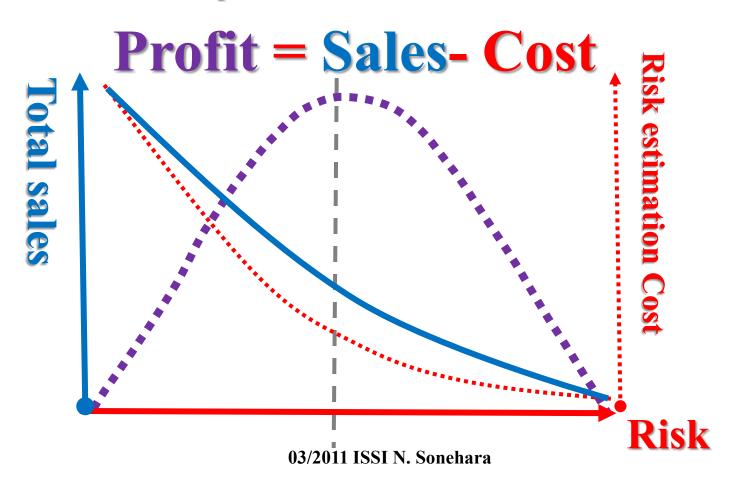
ICT risk rating system





Between Cost and Benefit

- It is generally costly to keep the Web site safe and reliable.
- Important to balance between the cost and the benefit for the effective social implementation.





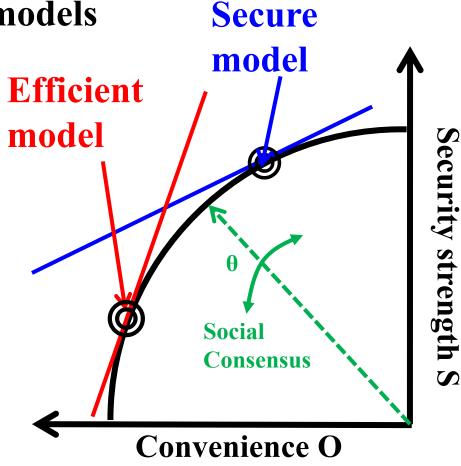
Disclosure and Protection

- Protection of personal information⇔ Individual's benefit and public interest
- Protection cost⇒ Risk of damages
- Compliance cost⇔Opportunity loss of innovation
- Anonymity of data⇔Usability of data



Security and Convenience

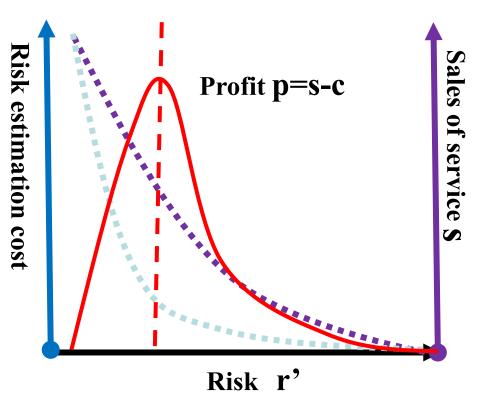
- •Security and Convenience are exclusive and rivalry
- Providing various service models
 - Risk, Security
 - **>**danger,
 - >anxiety,
 - >inconvenient,
 - > Dissatisfaction.
 - Merit, Efficiency
 - >Convenience,
 - >efficiency,
 - > Resilience.





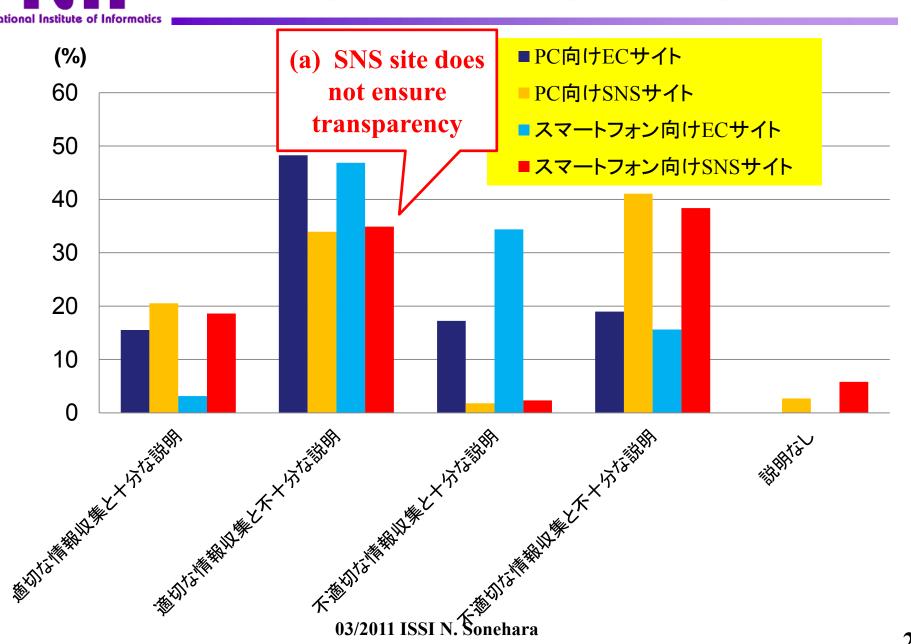
Cost and Risk

- Huge cost is needed in order to make the risk estimation value (r') accompanying disclosure of personal information into zero.
- If the open risk of personal information is high, sales s of the service circulation on the basis of personal information will decrease.
- It is a technical subject to lower privacy risk estimation cost of service provider SP.



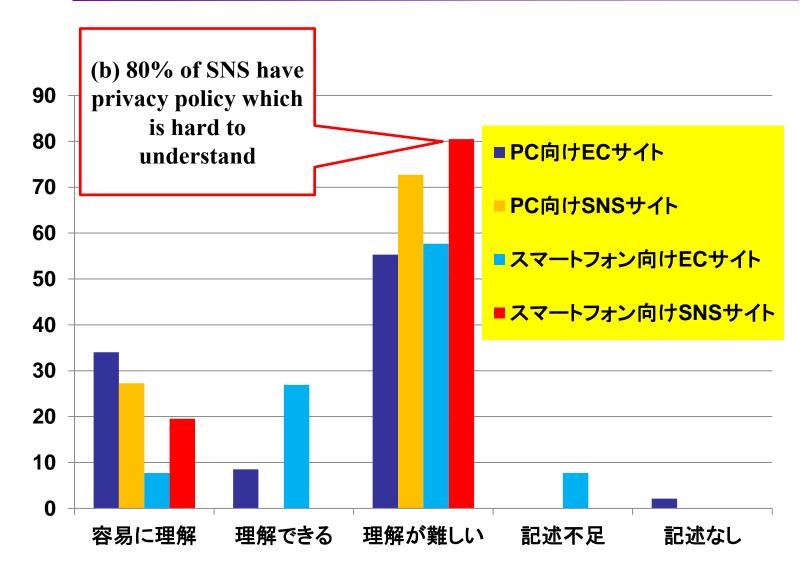


Compliance with privacy policy





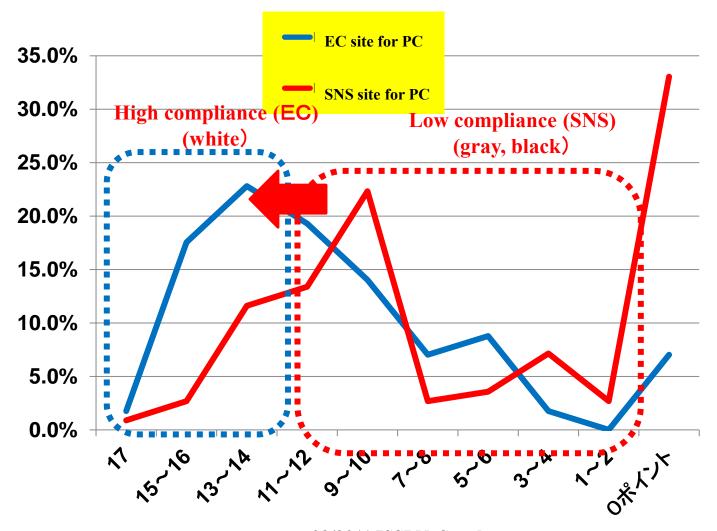
Privacy policy explanation





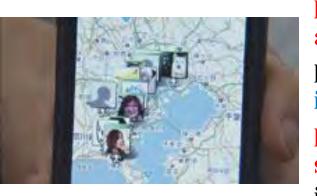
Automatic risk scoring

The degree of compliance with privacy consideration principle





Possibility of GPS at disaster



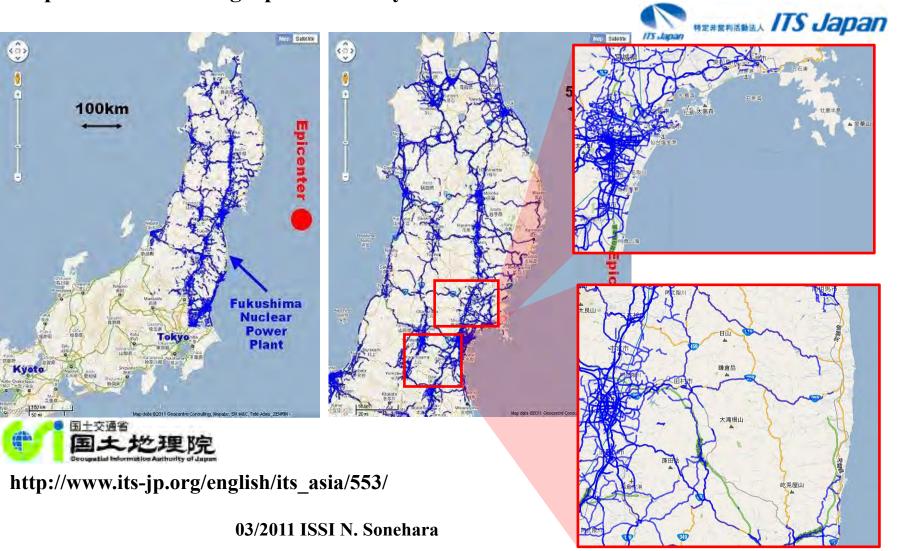


- ●Great East Japan Earthquake revealed a difficulty to pass on the victim's information to family and acquaintance. In the situation in which the cellular phone and mail were not connected, "Location information" of GPS was useful. There were a lot of people who had got over uneasiness while confirming safety by the application for a smart phone that indicated the present place each other.
- ●GPS information was useful for the transportation of the support goods. Honda, that had continued the research of car location information quickly opened available route to the public based on the car navigation system data of the user who ran in disaster area. It also made the road map that integrated information on manufacturers, which was a big support for drivers. GPS begins to function as "Lifeline", and now the citizens also participate in making various maps in disaster area.



Blocked road information

ITS Japan effectively used probe information on each private company by ITS technology. It also made and offered traffic result and blocked road information in disaster area in cooperation with Geographical Survey Institute.

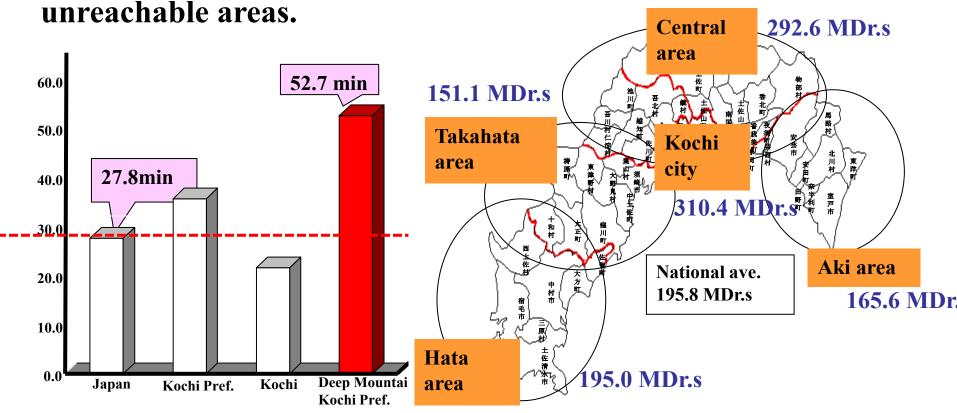




Emergency & Rural Medical

● Ambulance average transpiration time is 27.8min(national), especially mountain area's average is long (52.7min)

•3G cell phone is an only communication way, however there are

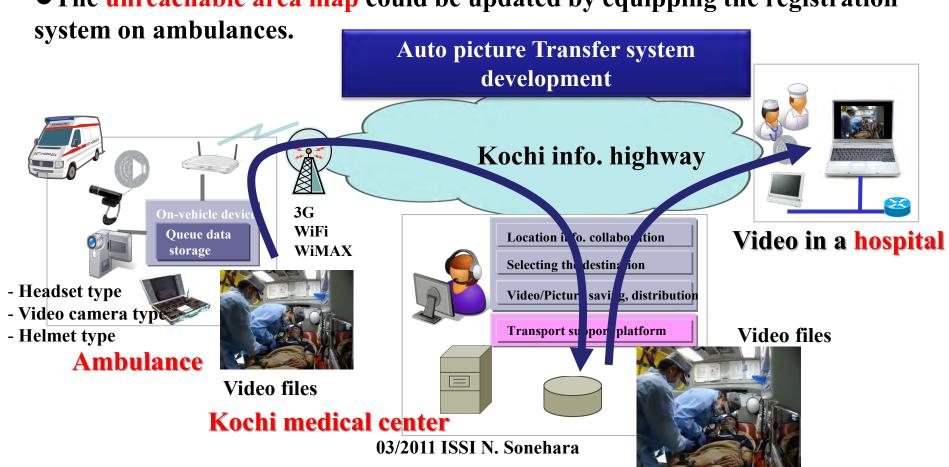




Picture transfer system

- ●Transferring the pictures taken by paramedic to the medical center automatically.
- The communication carrier is automatically selected by the provisioned unreachable area map.

•The unreachable area map could be updated by equipping the registration



Use of ICT in ambulance service

- Because information is transmitted by not only a usual voice but also images, sick person's situation is transmitted to the doctor more appropriately in the experimental study.
- Therefore, the improvement of the qualities of ambulance services such as high lifesaving rate and shorter transportation time is expected.
- In the experimental study, information necessary for a doctor to understand the situation such as an image of accident site might be transmitted.
- "Attention" is posted in the ambulance. Also, there might be an explanation by ambulance crew.

個人情報に関するお願い

本救急車は、傷病者の容態をより正確 に把握するため、必要に応じ高知医療セ ンター等に常駐する医師等に救急車内 の画像を伝送する場合があります。

安芸市消防本部

http://www.city.aki.kochi.jp/life/dtl.php?hdnKey=819



Innovation and Compliance

Compliance Costs

- **✓** Personal information protection law
- **✓** Telecommunications Business Act

Social rules

✓ A social system to which the individual can autonomously adjust according to the natural law is desirable.

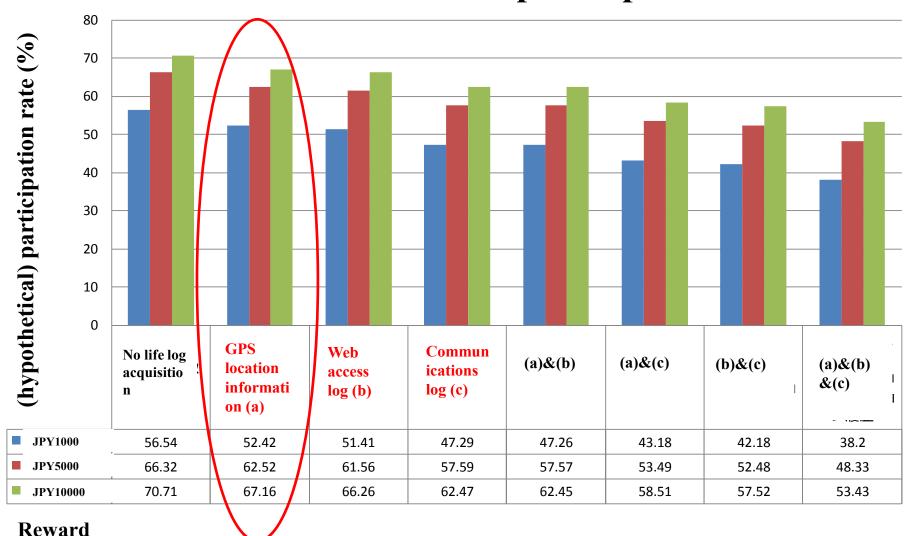
Operations of Information Systems

✓ Resilient information system that is not only an emergency but also always used is preferable.



Psychological barrier

Predictive value of participation rate



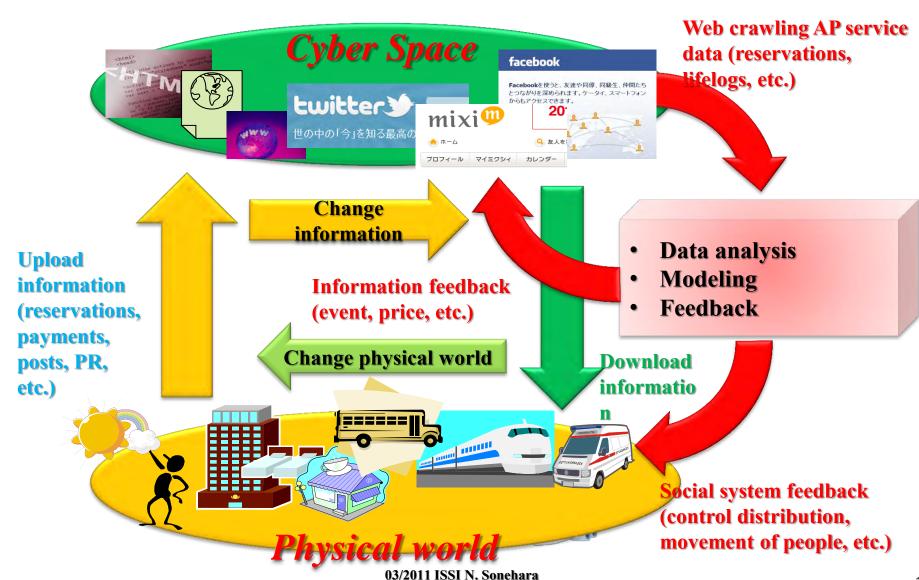


Reciprocity

dependent variable: Participation	on in the inves	stigation (Yo	es/No)		
	Model 1		Mod	Model 2	
GPS location information	-0.17	*	-0.17	*	
Web access log	-0.21	**	-0.20	**	
Communications log	-0.37	**	-0.38	**	
Reward JPY 5000	0.41	**	0.44	**	
Reward JPY 10000	0.62	**	0.64	**	
Gender (female)			-0.17	+	
Age			-0.02	**	
Education			-0.04		
Privacy orientation			-0.07	**	
Opinion leadership			0.03	**	
General trust			-0.02		
General reciprocity			0.11	**	
const.	0.26	<u>*</u> *	0.50		
N	3025		2292		
LR chi-squared	86.53		171.04		
Pseudo R-squared	0.02		0.04		
+ p<.10, * p<.05, ** p<.01					



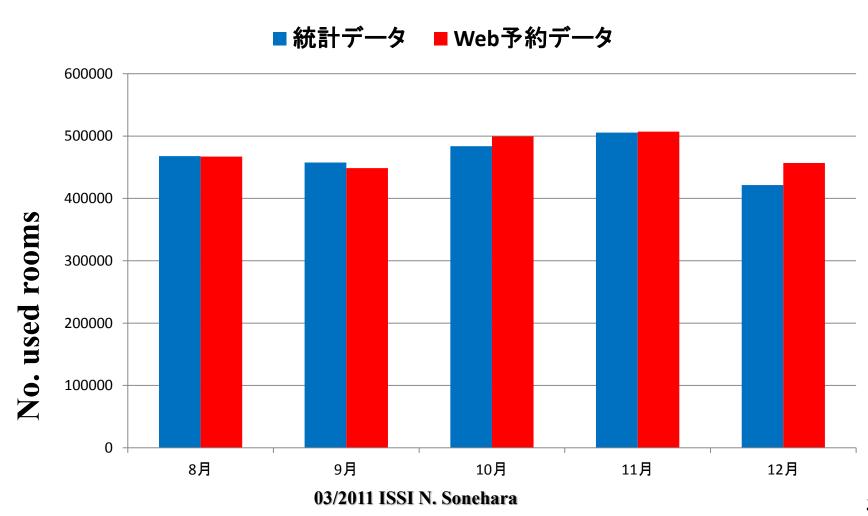
Web data-driven





Web Data Credibility

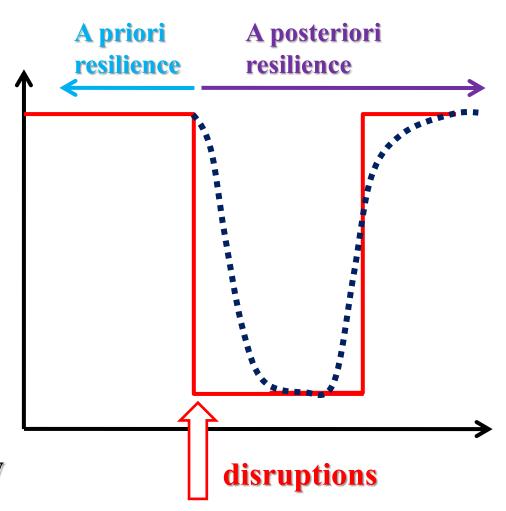
Comparison of tourism statistics and Web reservation data





Resilience of socio-systems

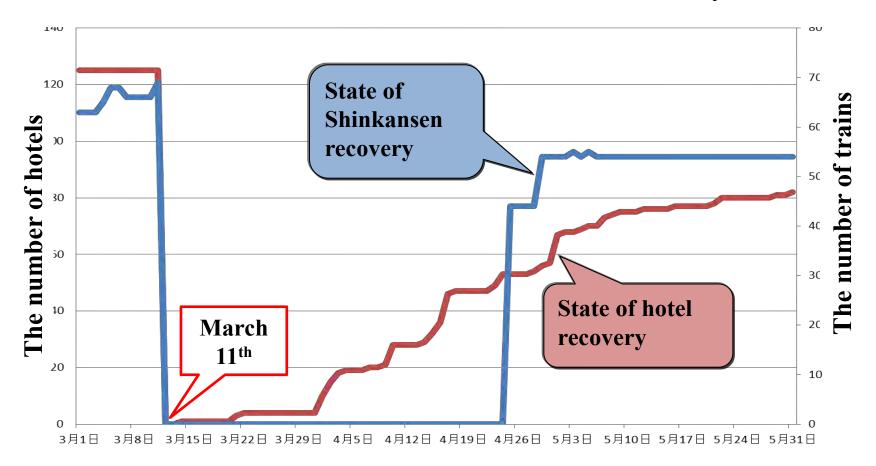
- Measurement of Resilience
 - Time, space, value, efficiency
- System of Systems
 - Power supply,
 communication,
 transportation networks
 and services
- Evidence-based Policymaking
 - Quality, quantity, priority





Resilience Visualization

Real-Time Assessment of Hotel and Shinkansen Recovery in Sendai

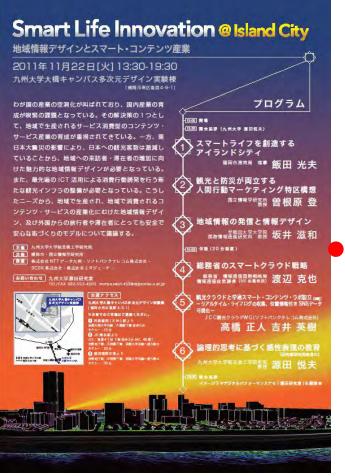


Used to assess state of tourism under normal circumstances; used to support real-time data-centric policymaking for efficient distribution of resources and promote recovery in the event of a disaster.

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The world-leading special life-log zone



- The special zone for collection of personal information (ID information and life log) and a TPO feedback experiment. (Smart Life Innovation @ Island City)
 - A marketing research (Smart Life Innovation)city for TPO Based Information Feedback and creating local consumption chain.
 - Sightseeing and disaster reduction Cloud (Fukuoka and Kyoto)
 - Usually used as sightseeing Navi which changes to a Cloud Federation for safety check or urgent information distribution at the time of disaster. It provides an exact evacuation directive by grasping a flow of people.



Noboru Sonehara is a Professor of the Information and Society Research Division, at the National Institute of Informatics since 2004. Previously, he was a project manager, Content Commerce Project, at NTT Cyber Solutions Laboratories from 2001 to 2004. He received a BE and ME from Shinshu University, Japan in 1976 and 1978, respectively. He received a PhD in 1994. He has been a Director of the Information and Society Research Division since 2006. His current research topics are ICT Security, Privacy, Trust, Risk, Resilience, and e-Authentication platform.

Thank you very much for your kind attention! sonehara@nii.ac.jp



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